

**Performance Measures  
Fourth Judicial District**

**Human Resources and Development**

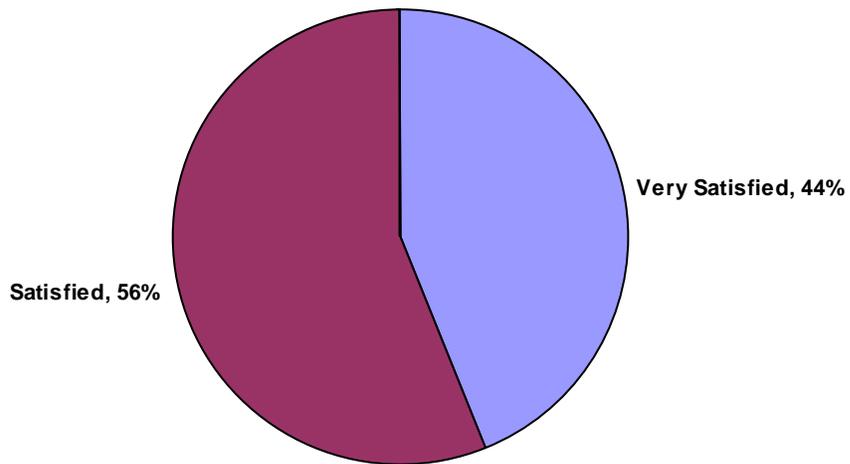


Performance Measures  
Fourth Judicial District



**Customer-** *Provide fair & equal treatment, Access to justice*

◆ **Supervisor satisfaction with the recruitment services**



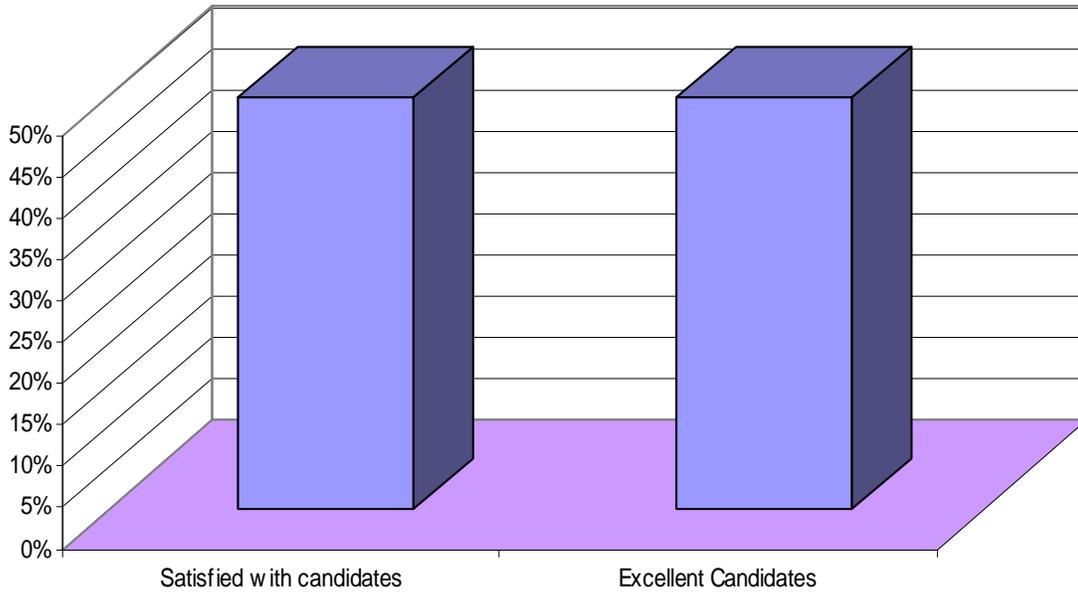
No supervisors reported dissatisfaction with recruitment

# Performance Measures Fourth Judicial District



## Customer- *Provide fair & equal treatment, Access to justice*

### ◆ Supervisor satisfaction with the candidate lists received



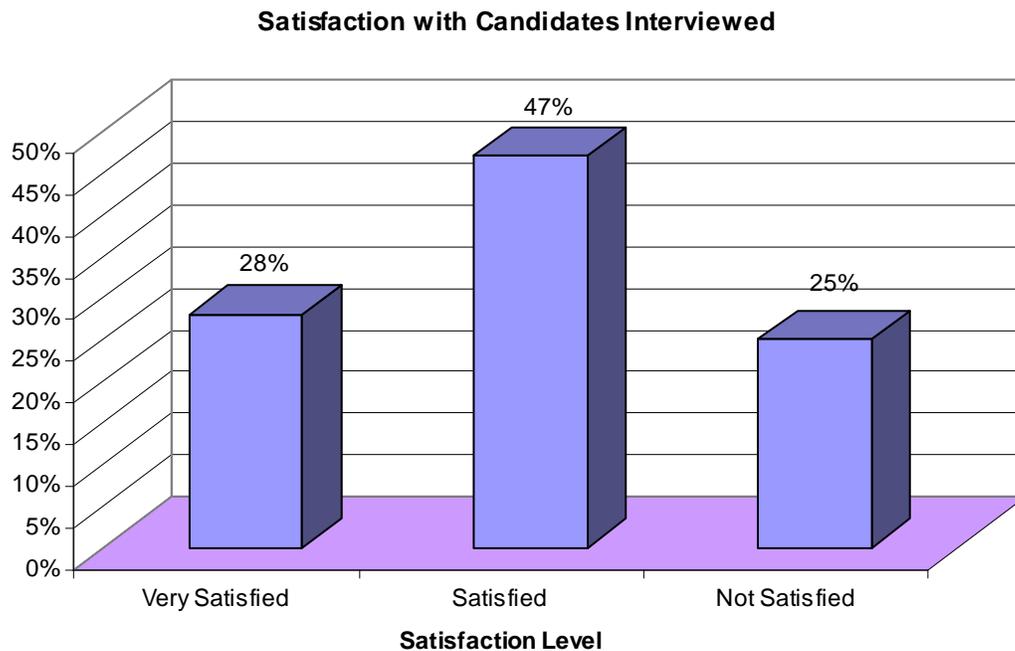
None of the supervisors reported dissatisfaction with the candidate list they received.

# Performance Measures Fourth Judicial District



## Customer- *Provide fair & equal treatment, Access to justice*

### ◆ Supervisor satisfaction with job candidates whom they have interviewed



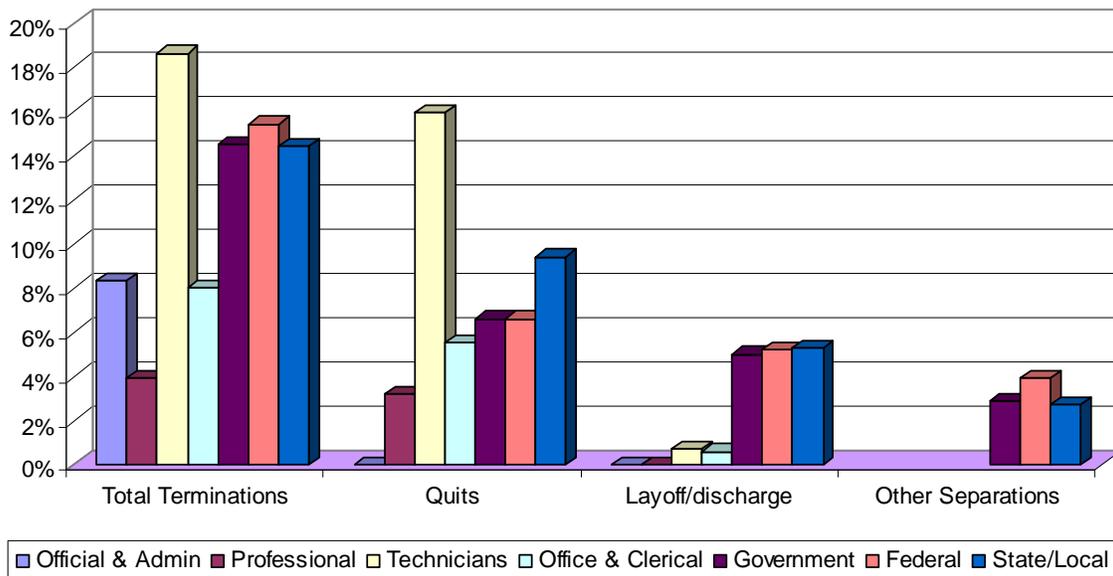
Three-quarters of the supervisors who interviewed candidates for jobs in 2004 reported being satisfied or very satisfied with the candidates that were available.

# Performance Measures Fourth Judicial District

**Process** - Fair & timely case processing, Effective & efficient case processing

◆ **What type of turnover occurs in District Court?**

**Type of Turnover in Hennepin County District Court in 2003**



**Official and Administrators:**

Includes Administrators and Managers

**Professionals:**

Includes a wide variety of professional positions ranging from accounting officers, hearing officers, assistant administrators, attorneys, analysts, psychometrists, guardians, coordinators and generalists in human resources, administrative services and other specialized court areas, information technology employees and supervisors, research positions, psychologists, referees and judges.

**Technicians:**

Includes Court Reporters

**Paraprofessionals:**

Includes HR Assistants and paralegals

**Office & Clerical:**

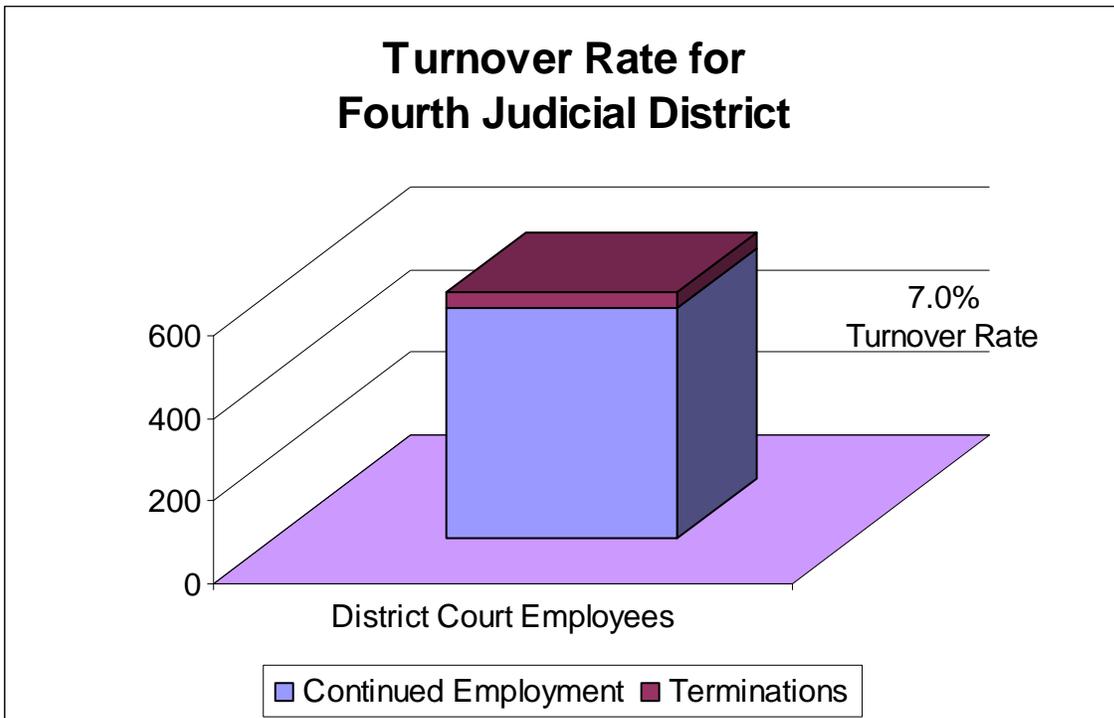
Includes a wide variety of office and clerical positions ranging from account clerks and technicians, court clerks, senior court clerks, judicial clerks, records clerks, office assistants, lead workers and frontline supervisors.

*Law Clerks are excluded from this analysis since they move through the court on a yearly basis.*

## Performance Measures Fourth Judicial District

**Process** - Fair & timely case processing, Effective & efficient case processing

### ◆ Turnover rate for Fourth Judicial District Court



All District Court employees are included except: Law Clerks. Law Clerks typically have a one year position while they are in Law School and they are routinely moving through District Court.

Of the 600 employees in 2003, 42 (7%) left employment within 2003.